

Place, date

.....

S-Automotive Sp. z o. o.
Kombatantów Street 32
38-300 Gorlice

Name, surname

Consumer address

Complaint about goods

I hereby inform you that the goods purchased by me on are defective.

The defect is

The defect was discovered on

In view of the above, pursuant to the Act of 23 April 1964, the Civil Code, I demand:

- replacement of goods with new ones* (Art. 561 § 1)
- reduce the price of the goods by the amount of(in words) PLN,
I hereby request a refund of the specified amount to the account
- I withdraw from the contract and request a refund of the price of the goods to my account

.....* (Article 560 § 1)

Kind regards

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*delete as appropriate